

# CardioLog Scheduling Service

## Contents

- Scheduling Service Components
  - Usage Data Processing
  - Portal Tree Updates
  - Report Scheduling
  - User and Group Updates
  - User Category Updates
  - SEO Analysis
  - Social Updates
  - Version Maintenance
- Restarting the CardioLog Scheduling Service

## Scheduling Service Components

Each service component can be scheduled to run at defined time intervals.

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Simply click the service component you would like to schedule from the main window.

The screenshot displays the CardioLog Analytics Administration interface. The top navigation bar includes 'CARDIOLOG ANALYTICS' on the left and 'knowledge base | Connected As INTLOCK-QA\Administrator' on the right. A left-hand navigation pane lists various sections: Report Center, Analysis Center, Optimization, Acquisition, Visitor Engagement, Settings, and Administration. Under Administration, several sub-items are listed, with 'CardioLog Scheduling Service' highlighted in blue. The main content area is titled 'CardioLog Scheduling Service' and features a 'Restart Service' button in the top right corner. Below the title, eight service components are listed, each with a calendar icon and a brief description: Usage Data Processing (imports raw data), Portal Tree Updates (builds and updates the portal tree), Active Directory Updates (imports users and groups), User Categories Updates (imports user categories), Report Scheduling (runs scheduled reports), SEO Analysis (runs SEO jobs), Social Updates (imports social data), and Version Maintenance.

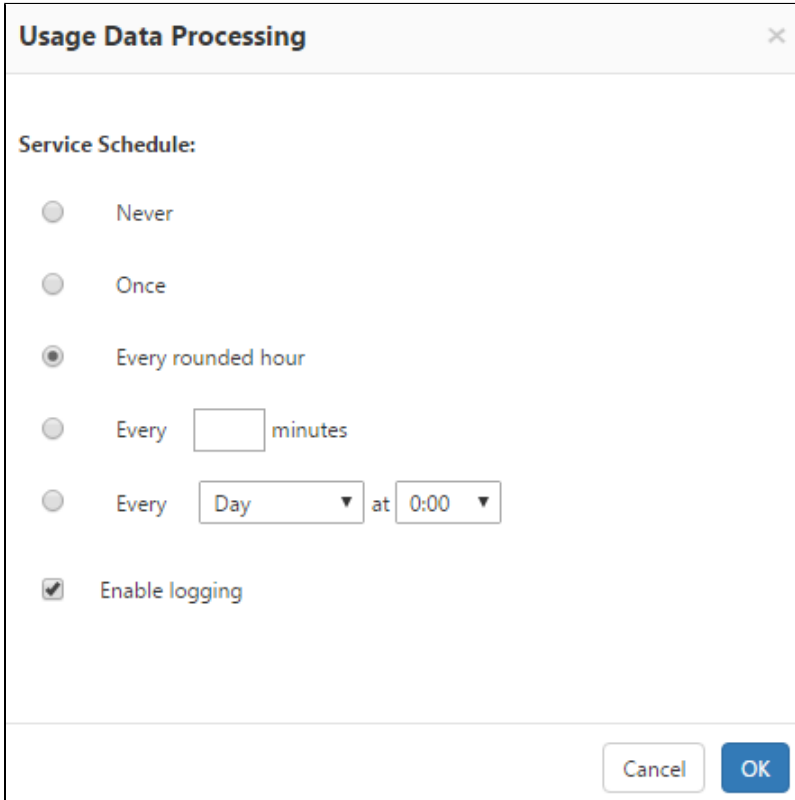
### CardioLog Scheduling Service components

3. The **Service Schedule** dialog includes the following fields:
  - Service Schedule** - defines the schedule for running the service component:
    - **Never** - The component will not run until a different scheduling option is chosen.
    - **Once** - The component will run once, upon restarting the service
    - **Every rounded hour** - The component runs every hour, on the hour. (Previously named "Hourly" and "Every full hour")
    - **Every x minutes** - The component runs every x minutes beginning from when the service is restarted.
    - **Every \*Day at HH:MM** - Using the drop-down menus, choose either Day to run the service daily, or the day of the week if you would

like to have the service run weekly. Choose the time of day the service will run in half hour intervals.

**Enable Logging** - The component's activity is logged. The default log file path is at <CardioLog Installation Directory>\CardiologScheduleServices\Logs.

The log file size is limited to 8MB.



The image shows a dialog box titled "Usage Data Processing" with a close button (X) in the top right corner. The dialog is divided into two sections. The top section is titled "Service Schedule:" and contains five radio button options: "Never", "Once", "Every rounded hour" (which is selected), "Every" followed by a text input field containing "minutes", and "Every" followed by a dropdown menu set to "Day" and the word "at" followed by another dropdown menu set to "0:00". The bottom section contains a checked checkbox labeled "Enable logging". At the bottom right of the dialog are two buttons: "Cancel" and "OK".

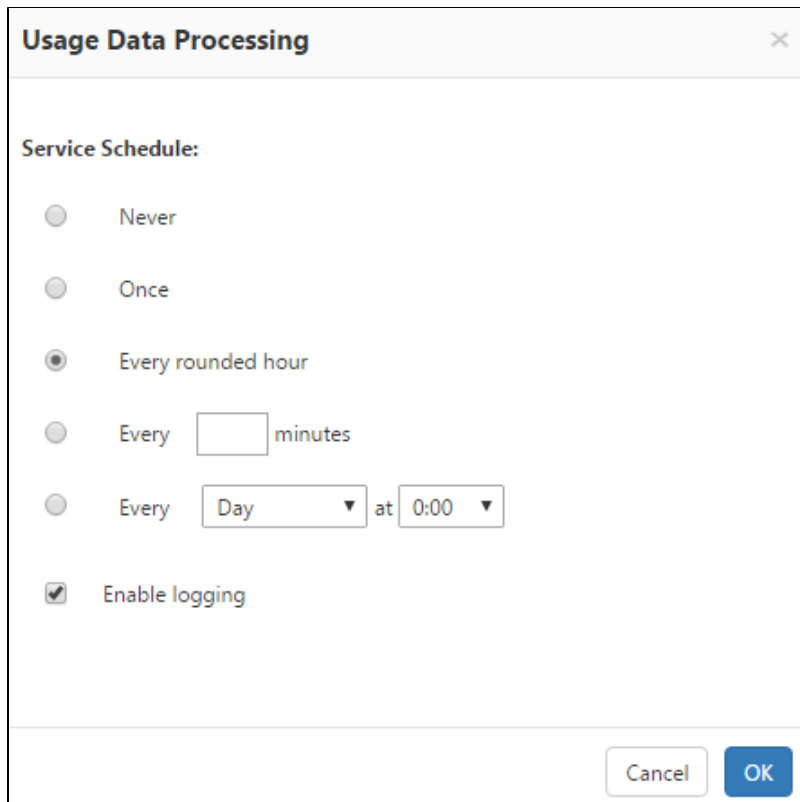
*Schedule Service Dialog*

4. Click **OK** to confirm your changes.
5. In order to commit changes, you must restart the **CardioLog Scheduling Service** by clicking **Restart Service** from the top right corner of the main window.

## Usage Data Processing

By default, the Usage Data Processing service component processes incoming tracking data from Event Collector every rounded hour, and logging is enabled.

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **Usage Data Processing**.
3. Set the Service Schedule and then click **OK**.
4. Click **Restart Service** to activate any changes.



The image shows a dialog box titled "Usage Data Processing" with a close button (X) in the top right corner. Below the title bar, the text "Service Schedule:" is displayed. There are five radio button options: "Never", "Once", "Every rounded hour" (which is selected), "Every [ ] minutes" (with an empty text box), and "Every [ Day ] at [ 0:00 ]" (with dropdown menus). Below these options is a checked checkbox labeled "Enable logging". At the bottom right of the dialog box are two buttons: "Cancel" and "OK".

*Usage Data processing -Service Schedule dialog*

## Portal Tree Updates

The Portal Tree Updates service component retrieves the structure of the portal (monitored environments). This structure is the basis for data aggregations.

To configure SharePoint environments, see [SharePoint Tree Adaptor](#).

To configure non-SharePoint websites, see [Website Tree Adaptor](#) or [Custom Tree Adaptor](#).

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **Portal Tree Updates**.
3. Set the schedule type and then click **OK**.
4. Click **Restart Service** to activate any changes.

The image shows a dialog box titled "Portal Tree Updates" with a close button (X) in the top right corner. Below the title bar, the text "Service Schedule:" is displayed. There are five radio button options: "Never", "Once", "Every rounded hour", "Every [ ] minutes", and "Every [ Day ] at [ 0:00 ]". The "Every [ Day ] at [ 0:00 ]" option is selected. Below these options is a checked checkbox labeled "Enable logging". At the bottom right of the dialog box are two buttons: "Cancel" and "OK".

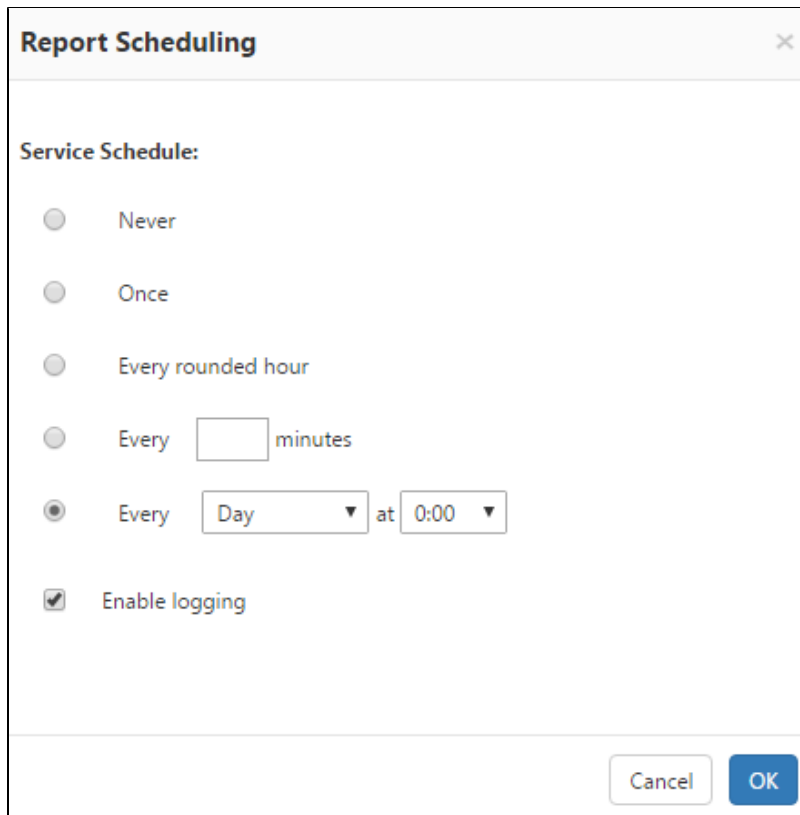
*Portal Tree Updates -Service Schedule dialog*

## Report Scheduling

The Report Scheduling is responsible for automatically generating scheduled reports and distributing them through email.

To configure email settings for all purposes, see [Mail Settings](#).

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **Report Scheduling**.
3. Set the schedule type and then click **OK**.
4. Click **Restart Service** to activate any changes.



The image shows a dialog box titled "Report Scheduling" with a close button (X) in the top right corner. Under the heading "Service Schedule:", there are five radio button options: "Never", "Once", "Every rounded hour", "Every [ ] minutes", and "Every [ Day ] at [ 0:00 ]". The "Every [ Day ] at [ 0:00 ]" option is selected. Below these options is a checked checkbox labeled "Enable logging". At the bottom right of the dialog are two buttons: "Cancel" and "OK".

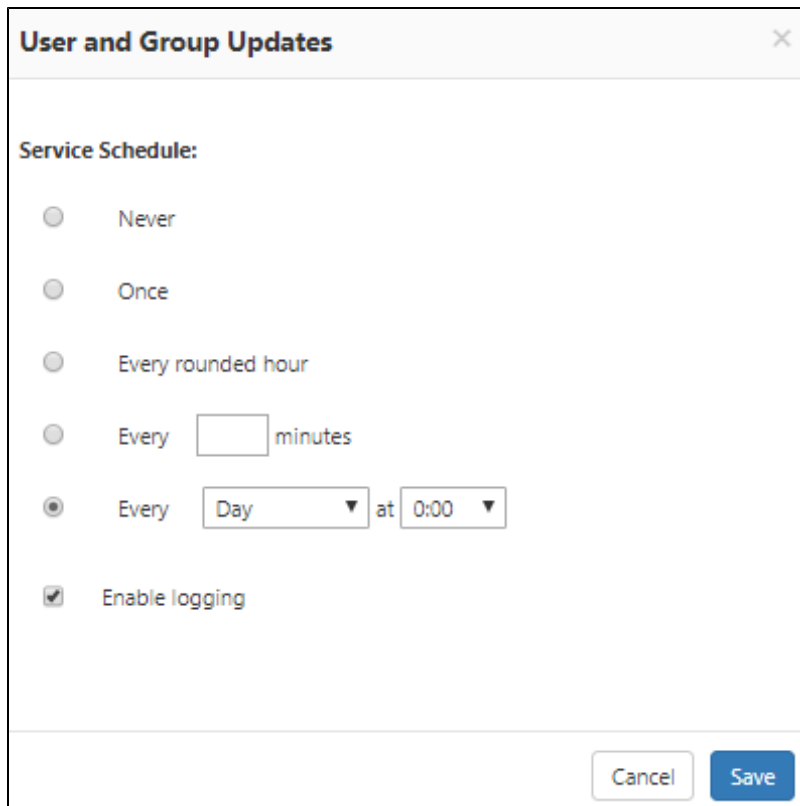
*Report Scheduling - Service Schedule dialog*

## User and Group Updates

CardioLog provides the ability to segment authenticated visitors by their user names and the groups they belong to. The User and Group Updates service component retrieves the list of users and groups from Active Directory, SharePoint or a custom source (designated web service).

To configure users and group sources, see [User and Group Management](#).

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **User and Group Updates**.
3. Set the schedule type and then click **OK**.
4. Click **Restart Service** to activate any changes.



The image shows a dialog box titled "User and Group Updates" with a close button (X) in the top right corner. Below the title bar, the text "Service Schedule:" is displayed. There are five radio button options: "Never", "Once", "Every rounded hour", "Every [ ] minutes", and "Every [ Day ] at [ 0:00 ]". The "Every [ Day ] at [ 0:00 ]" option is selected. Below these options is a checked checkbox labeled "Enable logging". At the bottom right of the dialog box, there are two buttons: "Cancel" and "Save".

*User and Group Updates - Service Schedule dialog*

## User Category Updates

CardioLog provides the ability to segment visitors by any custom category. The User Category Updates service component retrieves the list of custom categories from Active Directory attributes, SharePoint User profiles or a custom source (designated web service).

To configure user category sources, see [User Category Management](#).

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **User Category Updates**.
3. Set the schedule type and then click **OK**.
4. Click **Restart Service** to activate any changes.

The image shows a dialog box titled "User Categories Updates" with a close button (X) in the top right corner. Below the title bar, the text "Service Schedule:" is displayed. There are five radio button options: "Never", "Once", "Every rounded hour", "Every [ ] minutes", and "Every [Day] at [0:00]". The "Every [Day] at [0:00]" option is selected. Below these options is a checked checkbox labeled "Enable logging". At the bottom right of the dialog, there are two buttons: "Cancel" and "OK".

*User Category Updates - Service Schedule dialog*

## SEO Analysis

The SEO Analysis service crawls websites and generate reports automatically. For more information see [SEO Reports - Configuration](#)

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **SEO Analysis**.
3. Set the Service Schedule and then click **OK**.
4. Click **Restart Service** to activate any changes.

**SEO Analysis** ×

**Service Schedule:**

Never

Once

Every rounded hour

Every  minutes

Every  at

Enable logging

Cancel OK

*SEO Analysis - Service Schedule dialog*

## Social Updates

The Social Updates service imports social information from SharePoint 2013, Yammer and Sitrion.

To import social information from SharePoint 2013, see [Import Social Information for your SharePoint Farm](#)

To import social information from Yammer, see [Yammer Integration](#)

To import social information from Sitrion, see [Sitrion Integration](#)

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **Social Updates**.
3. Set the schedule type and then click **OK**.
4. Click **Restart Service** to activate any changes.



**Social Updates** [X]

**Service Schedule:**

- Never
- Once
- Every rounded hour
- Every  minutes
- Every  at

Enable logging

Cancel OK

*Social Updates - Service Schedule dialog*

## Version Maintenance

The Version Maintenance service executes upgrade jobs (if any) after a version update. By default should be set to "Never" unless advised otherwise by Intlock Support after a version update.

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **Version Maintenance**.
3. Set the schedule type and then click **OK**.
4. Click **Restart Service** to activate any changes.

**Version Maintenance** ✕

**Service Schedule:**

Never

Once

Every rounded hour

Every  minutes

Every  at

Enable logging

*Version Maintenance - Service Schedule dialog*

## Restarting the CardioLog Scheduling Service

1. In the **Administration** pane, click **CardioLog Scheduling Service**.
2. Click **Restart Service** to activate any changes.