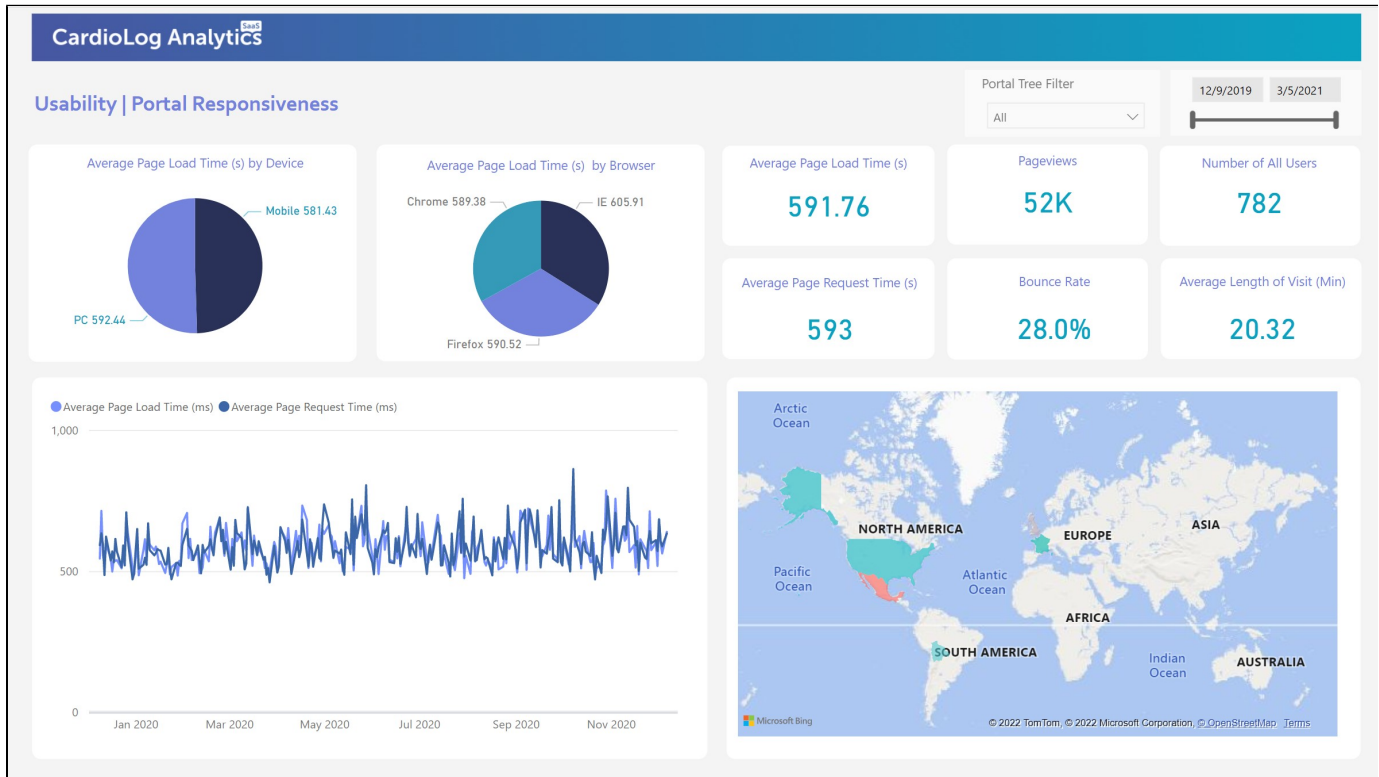


# Usability - Portal Responsiveness

The Portal Responsiveness report provides a comprehensive overview of how quickly users access your site. You can hover your cursor over most widgets to display further information.



## Usability | Portal Responsiveness

### Average Page Request Time

This is the average time in milliseconds it takes for your site to receive and respond to a user's request. Once the page request has been completed, the page begins loading on the user's browser.

### Average Page Load Time

This is the average time in milliseconds it takes for a page to become fully functional for a user. The page begins loading once the page request has been completed.

### Average Page Load Time by Device

This pie chart displays the average time in milliseconds it takes for your site to be fully loaded and become fully functional for a user, depending on the user's device.

### Average Page Load Time by Browser

This pie chart displays the average time in milliseconds it takes for your site to be fully loaded and become fully functional for a user, depending on the user's browser.

### Number of Page Views

This is the total number of pages viewed in every visit session during the currently selected time range.

## Number of Users

This is the total number of users who have accessed your site during the currently selected time range.

## Bounce Rate

This is the percentage of all visit sessions that lasted less than 30 seconds during the currently selected time range.

## Average Length of Visit (Minutes)

This is the average length of time in minutes spent on your site per visit session by all users.

## Average Page Load Time vs. Average Page Request Time

This line chart displays the average page load and request times in milliseconds, over the currently selected time range. Once the page request has been completed, the page begins loading on the user's browser. The page is considered loaded once all elements of a page have been displayed on a user's browser.

## Average Page Load Time By Country

This map displays the average time it takes each page to load in every country on Earth that a user has accessed your site from. The page begins loading once the page request has been completed.

## Filters

### Portal Tree

Use this filter to navigate through your portal and simply check the box next to any page or level to review information for exclusively that selection.

### Date

Use the date slider to quickly change the start or end date that you would like review information for. If you'd like to choose a specific date, click either the start or end date and manually select it using the calendar popup.